

**For Immediate Release:**

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**Morgan Medical Center recognized among the most highly recommended hospitals in the nation, and among the top in physician communication and cleanliness**

Becker's Hospital Review compiles lists from government survey

**September 26, 2024 (Madison, GA)** — Morgan Medical Center — Morgan County's acclaimed state-of-the-art community hospital and Level IV Trauma Center — is being recognized by Becker's Hospital Review as being one of the most highly recommended hospitals in the nation, as well as one of the top hospitals in the country for both physician communication and cleanliness.

Becker's Hospital Review, a leading hospital trade publication, compiled these lists from a survey taken by the Centers for Medicaid and Medicare Services (CMS) government agency. To appear on these lists, a hospital must receive a five-star rating in each category. Morgan Medical Center is one of 464 facilities appearing on the [Highly Recommended Hospitals list](#) and one of only nine located in Georgia. The [Physician Communication list](#) highlights 394 hospitals and the [Cleanest Hospitals list](#) highlights 350 hospitals. Morgan Medical Center was among only seven hospitals in each of those categories located in Georgia.

“Our continuing vision of being a patient focused center of excellence encompasses every single aspect of hospital operations, right down to the last detail,” says Ralph A. Castillo, CPA, CEO of Morgan Medical Center. “Being recognized among the most highly recommended hospitals in America is evidence we're on the right path and it inspires us to work even harder for the betterment of our patients.”

CMS's Consumer Assessment of Healthcare Providers and Systems is a national, standardized survey of hospital patients, which gauges their experience during a recent inpatient hospital stay. The surveys took place between October 2022 and September 2023, and the data was most recently updated July 31 of this year.

“The physician-patient communication dynamic and a hospital's cleanliness are crucial aspects of the treatment and healing process,” Castillo explains. “Keeping patients informed, engaged, and an

active part of the experience is so very important to our physicians. Additionally, a strong environmental services team can protect our patients and providers by preventing the spread of infections. Both help set the stage for positive outcomes.”

To learn more about Morgan Medical Center, please visit [MorganMedical.org](https://www.MorganMedical.org).

**About Morgan Medical Center:**

Morgan Medical Center is a 25-bed critical access hospital located in Madison, Georgia. As a component unit of Morgan County, Morgan Medical Center is governed by the Morgan County Hospital Authority under the direction of its nine Board members, who are each appointed by the Morgan County Commissioners. Morgan Medical Center provides a fully-staffed 24-hour emergency room, comprehensive outpatient and inpatient services, acute care, swing bed programs. Originally opened in 1960, Morgan Medical Center was the first critical access hospital in the state of Georgia certified as a Level IV Trauma Center. Visit [morganmedical.org](https://www.morganmedical.org) for more information.

