

Atrium Health Navicent Expands On-Demand Urgent Care Video Visits to 24/7 Care *Video Visits available around the clock from a tablet, smart phone or computer*

MACON, Ga., Jan. 16, 2025 – When urgent care is needed, Atrium Health Navicent is now available from the comfort of your home or office, anywhere with a smartphone, tablet or computer, 24 hours a day, seven days a week.

First launched by Atrium Health Navicent in 2020, our virtual care platform allows patients to connect to doctors, advanced practice providers and care teams for health conditions typically treated through primary and urgent care, such as cold or flu, fever, allergies, bronchitis, sinus infections, strep throat, pink eye, hypertension, gout, rashes and stomach discomfort.

“By expanding availability of urgent care video visits to around-the-clock care, patients don’t have to worry about leaving their home or work, or finding transportation or childcare,” said Atrium Health Navicent Chief Clinical Officer [Dr. Sanford G. Duke](#). “With the expansion of these on-demand services, patients are able to consult with a care provider and receive a real-time assessment, diagnosis and treatment plan. Prescriptions can even be sent straight to a pharmacy.”

The urgent care video visits platform is designed as an on-demand service, with no need to make an appointment. It’s available to new and existing patients of all ages. Most insurance plans are accepted.

Here’s how it works:

1. Go to NavicentHealth.org/Urgent-Care-Video-Visit
2. Scroll to Urgent Care Video Visit and select “Start a Visit Now”
3. Log in to MyAtriumHealth, or continue without an account
4. Follow the instructions and you’ll be connected with a provider shortly
5. For technical support, call 855-799-0044

Urgent care video visits should not be used for life-threatening conditions. In the event of an emergency, call 911.

About Atrium Health Navicent

Atrium Health Navicent is the leading provider of health care in central and south Georgia and is committed to its mission of elevating health and well-being through compassionate care. Atrium Health Navicent is part of [Advocate Health](#), which is headquartered in Charlotte, North Carolina, and is the third-largest nonprofit health system in the United States, created from the combination of Atrium Health and Advocate Aurora Health. Atrium Health Navicent provides high-quality, personalized care in 53 specialties at more than 50 facilities throughout the region. As part of the largest, integrated, nonprofit health system in the Southeast, it is also able to tap into some of the nation’s leading medical experts and specialists with Atrium Health, allowing it to provide the best care close to home – including advanced innovations in virtual medicine and care. Throughout its 125-year history in the community, Atrium Health Navicent has remained dedicated to enhancing health and wellness for individuals throughout the region through nationally recognized quality care, community health initiatives and collaborative partnerships. It is also one of the leading teaching hospitals in the region, helping to ensure viability for rural health care for the next generation. For more information, please visit www.NavicentHealth.org.

About Advocate Health

[Advocate Health](#) is the third-largest nonprofit integrated health system in the United States – created from the combination of Advocate Aurora Health and [Atrium Health](#). Providing care under the names [Advocate Health Care](#) in Illinois, Atrium Health in the Carolinas, Georgia and Alabama, and [Aurora Health Care](#) in Wisconsin, Advocate Health is a national leader in clinical innovation, health outcomes, consumer experience and value-based care. Headquartered in Charlotte, North Carolina, Advocate Health services nearly 6 million patients and is engaged in hundreds of clinical trials and research studies, with [Wake Forest University School of Medicine](#) serving as the academic core of the enterprise. It is nationally recognized for its expertise in cardiology, neurosciences, oncology, pediatrics and rehabilitation, as well as organ transplants, burn treatments and specialized musculoskeletal programs. Advocate Health employs 155,000 teammates across 69 hospitals and over 1,000 care locations and offers one of the nation’s largest graduate medical education programs with over 2,000 residents and fellows across more than 200 programs. Committed to providing equitable care for all, Advocate Health provides more than \$6 billion in annual community benefits.