



## HOUSTON HEALTHCARE

**For Immediate Release**

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### **Houston Healthcare Facilities Receive Quality-Based Reaccreditation from DNV**

Warner Robins, GA, Oct. 31, 2023 - Houston Healthcare announces the successful completion of the reaccreditation process from DNV.

By earning full accreditation, Houston Healthcare facilities, located throughout Houston County, have demonstrated they meet or exceed patient safety standards (Conditions of Participation) set forth by the U.S. Centers for Medicare and Medicaid Services. DNV's accreditation program is the only one to integrate the ISO 9001 Quality Management System with the Medicare Conditions of Participation.

"Patient safety includes each of us at Houston Healthcare and providing our patients and their family members with safe, quality care is our top priority," says Charles Briscoe, President and Chief Executive Officer for Houston Healthcare. "It's imperative that we remain committed to patient safety and through the DNV program, we are able to consistently integrate their ISO 9001 quality standards with our clinical and financial processes to help improve the overall patient experience."

Houston Healthcare has three years from the date of its accreditation to achieve compliance with ISO 9001, the world's most trusted quality management system used by performance-driven organizations around the world to advance their quality and sustainability objectives.

"We have taken an entirely different approach to accreditation, and hospitals are really responding," says DNV Healthcare USA Inc. President Kelly Proctor. "Since accreditation is a must-have credential for just about every hospital in this country, why not make it more valuable, and get more out of it? That's where ISO 9001 comes into play and turns the typical get-your-ticket-punched accreditation exercise into a quality transformation."

DNV's accreditation program, called NIAHO® (Integrated Accreditation of Healthcare Organizations), involves annual hospital surveys – instead of every three years – and encourages

hospitals to openly share information across departments and to discover improvements in clinical workflows and safety protocols.

### **About Houston Healthcare**

Houston Healthcare serves over 300,000 people every year in multiple locations throughout Houston County. Our 282 inpatient beds, three urgent care facilities, nine physician practices and numerous ancillary services have one goal—taking care of the people that call Houston County and surrounding communities home. We provide a wide range of services, including: inpatient and outpatient surgery, Maternity and neonatal intensive care, Advanced cardiovascular care, Urgent care, Electronic intensive care units, Advanced imaging services, Psychiatric care, Physical and cardiac/pulmonary rehabilitation, Orthopedics and joint replacement, Oncology treatment and 24-hour emergency care. For more information, please visit [www.hhc.org](http://www.hhc.org).

### **About DNV**

DNV is a global independent certification, assurance and risk management provider, operating in more than 100 countries. Through its broad experience and deep expertise, DNV advances safety and sustainable performance, sets industry benchmarks, drives innovative solutions.

Whether certifying a company's management system or products, accrediting hospitals, providing training, assessing supply chains or digital assets, DNV enables customers and stakeholders to make critical decisions with confidence, continually improve and realize long-term strategic goals sustainably.

DNV draws on its wide technical and industry expertise to help companies worldwide build consumer and stakeholder trust. Driven by its purpose, to safeguard life, property, and the environment, DNV helps tackle the challenges and global transformations facing its customers and the world today and is a trusted voice for many of the world's most successful and forward-thinking companies.

For more information about DNV, visit [www.dnvcert.com/healthcare](http://www.dnvcert.com/healthcare)

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